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SEVENTH FRAMEWORK PROGRAMME

THEME "Environment"

ENV.2010.4.2.3-3 Brokerage activities to promote sustainable consumption and production patterns

Collaborative Project

**Project acronym: FOODLINKS**

**Knowledge brokerage to promote sustainable food consumption and production: linking scientists, policymakers and civil society organizations**

Grant agreement no.: 265287

**Deliverable D7.2: Report on Reflection Workshop**  
***"The Knowledge Brokerage Kitchen"***  
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**Acknowledgement**

The FOODLINKS project thanks external workshop participants for joining the team's reflections and for sharing their own experiences about knowledge brokerage. Their comments and contributions have been enrichment for our reflections!

The workshop organising team also wants to thank the FOODLINKS colleagues, who offered their hands for on-site preparations, and who brought local specialities from home for the buffet.

Picture published in this report were taken by Anita Thaler and Femke Hoekstra.

DRAFT

# The Knowledge Brokerage Kitchen

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## Workshop aim

The FOODLINKS community organised this workshop on the 17<sup>th</sup> of October in Brussels as its final reflection activity.

For more than two and a half years researchers, policymakers and representatives of civil society organisations collaborated in a series of face-to-face and online knowledge brokerage activities around particular topics related to sustainable food production and consumption. They exchanged knowledge and experiences in different settings and experimented with various methods for interaction and collaboration. The objective was to test and evaluate different modalities of knowledge brokerage, which should bridge the gap between science, policy and civil society.

The final workshop aimed to jointly reconsider and reflect on knowledge brokerage practices, and to exchange experiences with external participants, who were involved in similar projects and activities. The event should provide an opportunity for sharing lessons learned on how to address challenges and successfully implement knowledge brokerage activities. This should lead to the discussion of recommendations for the practical implementation of knowledge brokerage.

We invited coordinators and project partners from 21 projects engaged in knowledge brokering processes, and addressed representatives from funding bodies and public authorities with an interest in linking research, policy and society. Our intention was to select participants with a specific expertise and interest in knowledge brokerage. Eventually, ten external participants attended the workshop, among which nine representatives of sister projects and one policymaker.

In the following we present and discuss the workshop activities in chronological order. The annex includes the workshop invitation and programme, as well as the presented material and Twitter Wall documentation.

## Get together and Gallery walk

The workshop was set up as a participatory event. We started with a gallery walk alongside an exhibition of posters with information about various knowledge brokerage projects and activities, which invited the participants to informally discuss their experiences.



The following projects were presented in the gallery:

**CONSIDER:** The FP7 project ‘Civil Society Organisations in Designing Research Governance’ establishes a model of CSO participation in research. (<http://www.consider-project.eu>)

**FOODMETRES:** Food Planning and Innovation for Sustainable Metropolitan Regions thrives to assess both the environmental and the socio-economic impacts of food chains with regard to spatial, logistical and resource dimension of growing food as well as food planning and governance. (<http://www.foodmetres.eu>)

**MAITRE:** The project trains food researchers' communication skills to support a better communication of findings and technical information to the general public.

(<http://www.maitreproject.eu>)

**PACHELBEL:** The main objective of this project is the development, trialling and operationalisation of a tool called STAVE (Systematic Tool for Behavioural Assumption Validation and Exploration), which supports processes of knowledge brokerage, promotes the application of research findings, and contributes to the generation of new knowledge for specific policy objectives. (<http://www.pachelbel.eu>)

**RESPONDER:** The project explores novel ways of knowledge brokerage by carrying out participatory system mapping in a series of EU dialogues and multinational knowledge brokerage events. (<http://www.scp-responder.eu>)

**SPIRAL** (policy briefs): studies science-policy interfaces between biodiversity research and policy to improve the conservation and sustainable use of biodiversity. ([www.spiral-project.eu](http://www.spiral-project.eu))

**WATERDISS 2.0:** The project collects information about 60 water-related FP6/FP7 research project outputs analyses their potential future in close collaboration with the research teams, designs for each of them an Individualised Dissemination Strategy and then supports their transfer to the targeted stakeholders, with the support of Web 2.0 features. ([www.waterdiss.eu](http://www.waterdiss.eu))

## Welcome to the FOODLINKS kitchen

The project coordinator welcomed the workshop participants and briefly introduced the FOODLINKS project to the external guests. After presenting the workshop aims and programme, we invited the external participants to introduce themselves and their work in knowledge brokerage projects.



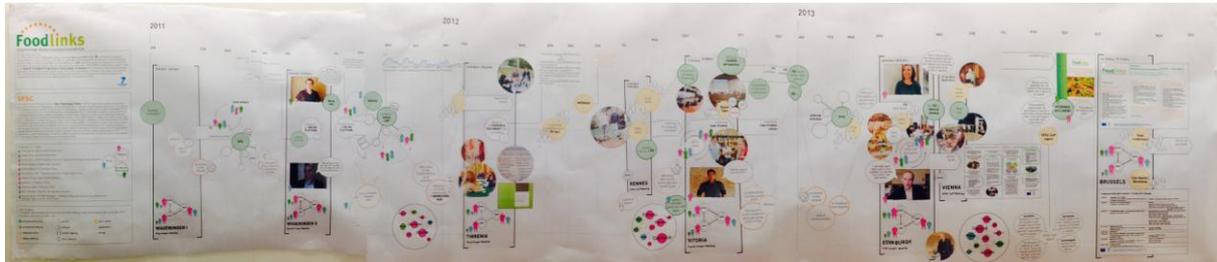
## The FOODLINKS tasting – our knowledge brokerage recipes

Knowledge brokerage in FOODLINKS was implemented in three Communities of Practice (CoPs), which tackled issues around the following themes:

- Short food supply chains
- Revaluing public sector food procurement
- Urban food strategies

During a previous project meeting the three Communities of Practice had reflected upon their performance through the elaboration of **visual timelines**<sup>1</sup> (see Annex 7: CoP Timelines). The timelines present the main activities of the Communities of Practice and what they experienced as critical moments in their development. The timelines were exhibited as posters, and in a **'double conference' format** two project team members from each CoP guided the audience on a 'journey' through time by recounting and discussing the life story of their CoPs.

### Short food supply chain CoP



Pieter van de Graaf, Scottish Government and Roberto Ruiz, NEIKER - Basque Institute for Agricultural Research and Development addressed:

- ☹ **confusion in the beginning** about the main subject of the project: lack of clarity about the objective – was the project about knowledge brokerage or about sustainable food? 'Communities of Practice' was an unknown concept; discussion lacked clear direction
- ☺ during the second meeting a first positive step towards a **vision for joint work** within the CoP was made;
- ☹ **linking to local activities** and groups: concerns remained about weak linkages within the CoPs as well as to local CoPs
- **online platform** helped to link the first local groups to the CoP;
  - ☹ a lack of experiences with online communities was a barrier
  - ☹ still missing a common goal and clear focus and direction for the discussions
- ☺ the decision to produce a **joint document** gave a common goal, direction for CoP activities, and provided a tool for linking up with local groups
- ☺ **online wiki** allowed some local people to provide direct input into the joint document; Wikis and **webinars** were useful, but needed proper management
- The joint document was too broad in scope, and certain expertise and views were missing; the scope needed to be narrowed down, and additional information had to be gathered by allocating concrete responsibilities to CoP participants.
- ☹ **different aims** regarding the joint document became obvious: academic publication versus usefulness for local initiatives.
- ☹ step back in regard to internal CoP cooperation: **different working conditions** and the importance of resources as an incentive for investing time among academic partners was perceived.
- ☺ a few **committed people** let the document greatly progress
- ☺ some **input from locals**; but ☹ direct involvement failed largely
- ☹ "the **expert panel** let us down"
- ☺ **physical meetings** raised interest and enthusiasm among local people to engage
- ☺ decision to **extract key policy messages** from the document and use of policy document helped to link to local policy groups and encouraged them to (try to) influence policy

<sup>1</sup> The CoP timelines can be accessed as electronic files (pdf and Prezi) on the project webpage: <http://www.foodlinkscommunity.net>

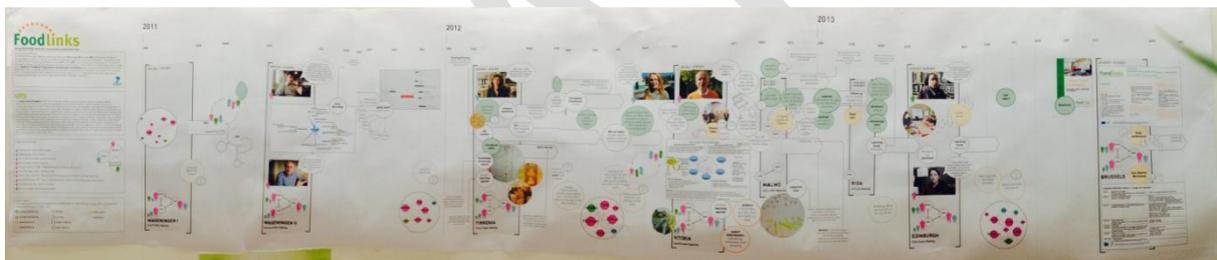
## Revaluing public sector food procurement CoP



Roberta Sonnino, Cardiff University and Robin Gourlay, Scottish Government talked about:

- ☹ **confusion in the beginning** about the goal of the project and too much emphasis on the process; lack of clarity about the CoP's aim.
- 😊 momentum taking place at the third face to face meeting: decision for a **document** as a joint output product; **effective knowledge exchange** on concrete content in an organised way
- 😊 **paired interviews** between academics and policy makers were a valuable tool
- ☹ little activity between face to face meetings; **difficulties with online tools**: firewalls and IT security systems, lack of experience and lack of confidence in using online technologies

## Urban food strategies CoP



Heidrun Moschitz, FIBL – Research Institute of Organic Agriculture and Monika Thuswald, Via Campesina Austria discussed:

- ☹ the **lack of leadership in the beginning**: little activity and confusion about what to do
- 😊 **city mind maps**: easy method for analysing the state of the art and for exchanging knowledge
- 😊 **mission statement** was built in a participatory way: combining individual brainstorming with collective clustering of ideas; proved to be a good way to include all ideas
- 😊 **'fun factor'** was important in knowledge brokerage
- **Diversity**: perspectives seemed to largely agree; no clear differentiation between the contributions from CSOs, academics and policy people.
- **Consensus versus constructive discourse**: Maybe the very consensual working style influenced the process and suppressed diversity of opinion?
- 😊 urban food strategies are described as an integrative **'prototype of knowledge co-production'** in the CoP's mission statement: Did this also influence the collaboration in the CoP?
- 😊 **improved online collaboration** after the third meeting
- 😊 external guests from other cities and civil society organisations brought life and momentum to the CoP discussions

- shift from a conceptual paper to a **practice-oriented brochure**: ☺ **collective writing process**, which engaged all CoP members; ☹ quite late decision did not leave much time to work on the brochure
- we wished to have experimented more with communication between stakeholder groups in order to **learn how to raise their interest** – there were only interested people in the CoP; how to address others?
- ☺ the CoP **produced something useful** with the brochure



## Sharing tasting notes

Inspired by the ‘double conference’ inputs from the three CoP teams, workshop participants were asked to write down observations, remarks and questions on cards. Within the following ‘associative vernissage setting’, participants walked alongside the timelines again, posted their cards on the timelines, and discussed their impressions of the CoP performances against the background of their own experiences.



The issues addressed on the cards were clustered under three themes, which were discussed in the following session:

- Setting up a knowledge brokerage Community of Practice
- The implementation of knowledge brokerage processes
- Outputs and impact of knowledge brokerage

## **Ingredients for knowledge brokerage recipes**

Three break-out groups were formed, each discussing one of the three topics listed above and formulating recommendations based on the lessons learned in FOODLINKS and the other knowledge brokerage projects. The group discussions were documented by a live tweet storyline (see Annex 4: Twitter documentation #FOODLINKS2013).

The break-out groups concluded with the following recommendations:

### **Setting up a knowledge brokerage Community of Practice**

#### ***Process design and planning***

Stakeholders should already be involved in the design of the project at an early stage (e.g. proposal writing phase), as participation in project development support equal cooperation right from the start of the project. Funds for setting up the project can enable also stakeholders with little funds of their own to engage in the project design.

Equal distribution of project resources is a basic condition for equal participation; remuneration supports contribution and commitment.

#### ***Process openness versus structure***

Knowledge brokerage processes need to provide structure and leadership especially to start off collaboration and engagement. But there is also need for openness and flexibility in order to address the diversity in needs and expectations among the participants.

#### ***Clear definition of the aim***

FOODLINKS started off slowly due to the confusion about project aims and objectives. Until the very end of the project ambivalence remained about what constituted the primary aim of the project - improving knowledge brokerage or promoting sustainable food systems.

Communities of Practice need to invest time in a problem defining phase, where goals and objectives are clarified and a decision is made on the priority of knowledge brokerage and the issue at hand (e.g. sustainable food production and consumption). It is important to define and contextualise problems before starting the KB process, and to create a common understanding of the aim within the group.

#### ***Who has the lead?***

The role of process CoP facilitator has a strong impact on communication processes and outcomes. It is important to consider which skills a facilitator needs, if s/he is familiar with the terminology and able to adapt to the specific language cultures of the group. Allowing for multiple facilitators ensures a broader spectrum of relevant skills and expertise, and allows for a variation in leadership styles, which may serve the different needs among the community participants.

#### ***Expertise on knowledge brokerage***

It is important to clarify the meaning of knowledge brokerage. Case studies on knowledge brokerage processes may help to reach a common understanding. Communities should also involve knowledge brokerage experts as process leaders or consultants. In FOODLINKS learning about knowledge brokerage occurred mainly through trial and error. Additional training on knowledge brokerage had probably accelerated learning and capacity building.

### ***Membership***

The community should include representatives of all relevant stakeholder groups<sup>2</sup>, and the participation of actors should be balanced in terms of roles and numbers. This is important in order to ensure that all relevant perspectives are brought in; multiple representatives from the same stakeholders group allows for the exchange of experiences between members with similar needs, shared values, a similar work situation, etc.

Although it is important to represent a diversity of stakeholders one needs to be aware of defining Community of Practice members on the basis of their origin; the inherent reproduction of differences may inhibit knowledge exchange and co-production. It fails, moreover, to recognise that members may belong to multiple groups and, for instance, be a policymakers and a consumer. The definition of actor groups and the boundaries between them influence communication and its outcome. It may therefore be good to 'play' with boundary settings by changing the criteria that define groups and differences between them.

### ***Language barriers***

Language issues are important to consider for knowledge brokerage activities as the participants may differ in their ability to speak the chosen working language or to understand professional jargon and technical terminologies.

Planning budget for interpretation and translation (e.g. for disseminating results) helps to overcome language barriers.

## **Implementation of knowledge brokerage**

### ***Online & off-line tools***

Both, online and off-line activities are important, but need to be consciously combined to allow for effective science-policy-society interaction.

It is important to involve an expert of social media which helps to keep discussions focussed on online KB activities.

It is difficult to create an online space that is sufficiently attractive and engages 'enough' people to be dynamic and relevant.

### ***Continuity***

There is a risk that activities tail off after the end of a project. A long term (EU) funded platform with a variety of engagement tools, e.g. evolving social media toolbox, may assure continuity of KB communities.

### ***Online interaction skills***

Training for the efficient use of online tools may help people to lose their 'fear' of virtual interaction and to change their communication habits.

### ***Facilitation***

It is important to carefully consider the division of responsibilities for CoP facilitation.

### ***Need for a specific focus & common goal***

For Communities of Practice to evolve, a common goal is needed: "*Don't give people a hammer before you decide you want them to build a house*".

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<sup>2</sup> FOODLINKS missed representatives of consumers, industry and business.

### ***Clarification of expectations***

Exchange on group members' expectations in the initial meetings!

### ***Group composition***

You need the right mix of members to create balance between the stakeholder groups involved.

## **Outputs and impact of knowledge brokerage**

### ***Relevance of producing a 'product'***

Producing a tangible product gave knowledge brokerage a goal and sense of direction and served as boundary object, and supported the integration of different perspectives, experiences and knowledge.

### ***Usefulness of outputs / products***

In the group the question was raised if the group had produced different outputs when the project had been designed by a KB expert.

When choosing a final product it is important to consider which problems it should tackle and which needs it should fulfil.

### ***Language and style of outputs***

Funding for language and other kind of 'translation' of outputs is important to reach the addressed target groups by using easy accessible language and terminology. Translation into different national languages, policy jargon, academic language, etc. is a huge effort that needs time and money.



## **Making some preserves**

In the final session the project coordinator synthesised the break-out group discussions, which she had been following via live tweet stream. After closing words from the workshop organisers and Wanda Gaij from the European Commission, a musical resumé of the workshop (see Annex 5: Musical summary of the workshop by Bartolomeus) lead over to a culinary farewell offering specialities workshop participants had brought from their home places.

## Annex 1: Workshop announcement



### The Knowledge Brokerage Kitchen

#### Experiences and recipes for linking research, policy making and practice

**Date:** 17th of October 2013, 9-13:00

**Venue:** Sustainable House, Brussels, Belgium

Over the last two and a half years, the FOODLINKS community realised a series of knowledge brokerage activities (<http://www.foodlinkscommunity.net>). We physically and virtually engaged in interactions and joint activities around particular topics related to sustainable consumption and production of food, and exchanged knowledge and experiences in different settings by using various methods for interaction and collaboration. The aim was to test and evaluate different ways of exchanging knowledge between researchers, policy makers, and representatives from civil society organisations.

In this upcoming workshop we will share know-how and jointly reflect on practices and experiences with others, who are involved in similar activities. The event thereby will also provide an opportunity for participants from other knowledge brokerage projects to mirror their own experiences, and to share lessons learned.

Finally, the workshop aims at drafting recommendations for the practical implementation of knowledge brokerage. We will discuss how to overcome challenges and what measures could support successful activities, which aim at closing the gap between research, policy making and practice.

The success of linking actors from research, policy making and practice and the effects of knowledge brokerage do not only depend on how activities are practically implemented, but also on general determining factors like available resources, organisational structures, political processes or capacity building. Thus, the event will not only address people interested in carrying out knowledge brokerage, but also representatives from funding bodies and public authorities, who are interested in promoting the cooperation and knowledge sharing between research, policy and society.

The meeting will be designed as an "Eye Opener Workshop" emphasising on interactive settings that shall encourage for fruitful discussions.

Contact: [sandra.karner@aau.at](mailto:sandra.karner@aau.at)



## Annex 2: Workshop programme

### Programme FOODLINKS workshop, 17 October 2013, Brussels

<b>9.00-9.30</b>	<b>Registration &amp; Get together</b> Get known to other workshop participants while walking through the knowledge brokerage gallery	Exhibition of knowledge brokerage projects and activities
<b>9.30-9.45</b>	<b>Welcome to the FOODLINKS kitchen</b> Introduction to knowledge brokerage	Welcome About the FOODLINKS project and the workshop: <i>Bettina Bock, Fernke Hoekstra Wageningen University</i> <i>Sandra Karner, Anita Thaler IFZ - Inter-University Research Centre for Technology, Work and Culture</i>
<b>9.45-10.15</b>	<b>The FOODLINKS tasting – our knowledge brokerage recipes</b> Narratives on knowledge brokerage	Team members show round the FOODLINKS Communities of Practice timelines by recounting key moments. <i>Robin Gourlay, Scottish Government</i> <i>Heidrun Moschitz, FiBL – Research Institute of Organic Agriculture</i> <i>Roberto Ruiz, NEIKER - Basque Institute for Agricultural Research and Development</i> <i>Roberta Sonnino, Cardiff University</i> <i>Monika Thuswald, Via Campesina Austria</i> <i>Pieter van de Graaf, Scottish Government</i>
<b>10.15-11.00</b>	<b>Sharing tasting notes</b> Reflections on key insights from FOODLINKS and other knowledge brokerage activities	Associative Vemissage <i>Moderation: Anita Thaler</i>
<b>11.00-11.30</b>	<b>Coffee Break</b>	
<b>11.30-12.30</b>	<b>Discussing new ingredients for knowledge brokerage recipes</b> Lessons learned and relating insights to other experiences with knowledge brokerage	Discussions in break out groups Live tweet storyline
<b>12.30-13.00</b>	<b>Making some preserves</b> Synthesis and consolidation: bringing together the results from the discussions and summarize recommendations	Résumé of live Twitter stream Summary: <i>Bettina Bock</i> Closing: <i>Sandra Karner</i>
<b>13.00 – 14.00</b>	<b>A culinary farewell</b> Lunch buffet with some specialities participants bring from home	



The project acknowledges the financial support of the Commission of the European Community under the Seventh Framework Programme of the European Community for Research, Technological Development and Demonstration Activities.

## Annex 3: FOODLINKS Posters



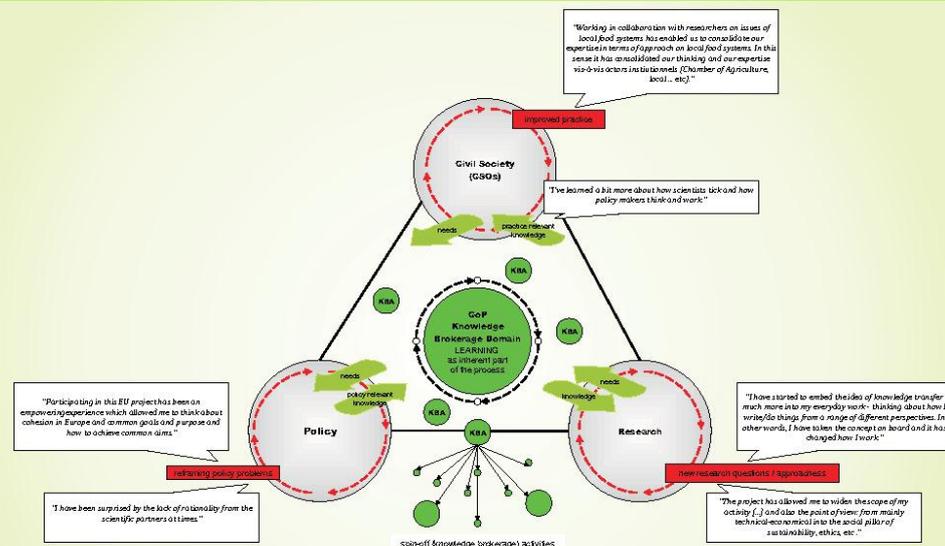
# KNOWLEDGE BROKERAGE to promote sustainable consumption and production

## Bridging the gap through Knowledge Brokerage

The FOODLINKS project developed and experimented with knowledge brokerage activities (KBAs) as new ways of linking research to policy making and practice in the field of sustainable food consumption and production. The activities were carried out within three thematic **communities of practice (CoPs)**, focussing on

- **short producer to consumer food chains (SFCP),**
- **revaluing public sector food procurement (RPP) and**
- **urban food strategies (UFS),**

in which researchers, policy actors and civil society organisations (CSO) representatives collaborated.



**Knowledge brokerage activities (KBAs)** took place at two levels:

- (1) within the FOODLINKS project team
- (2) in the three thematic CoPs

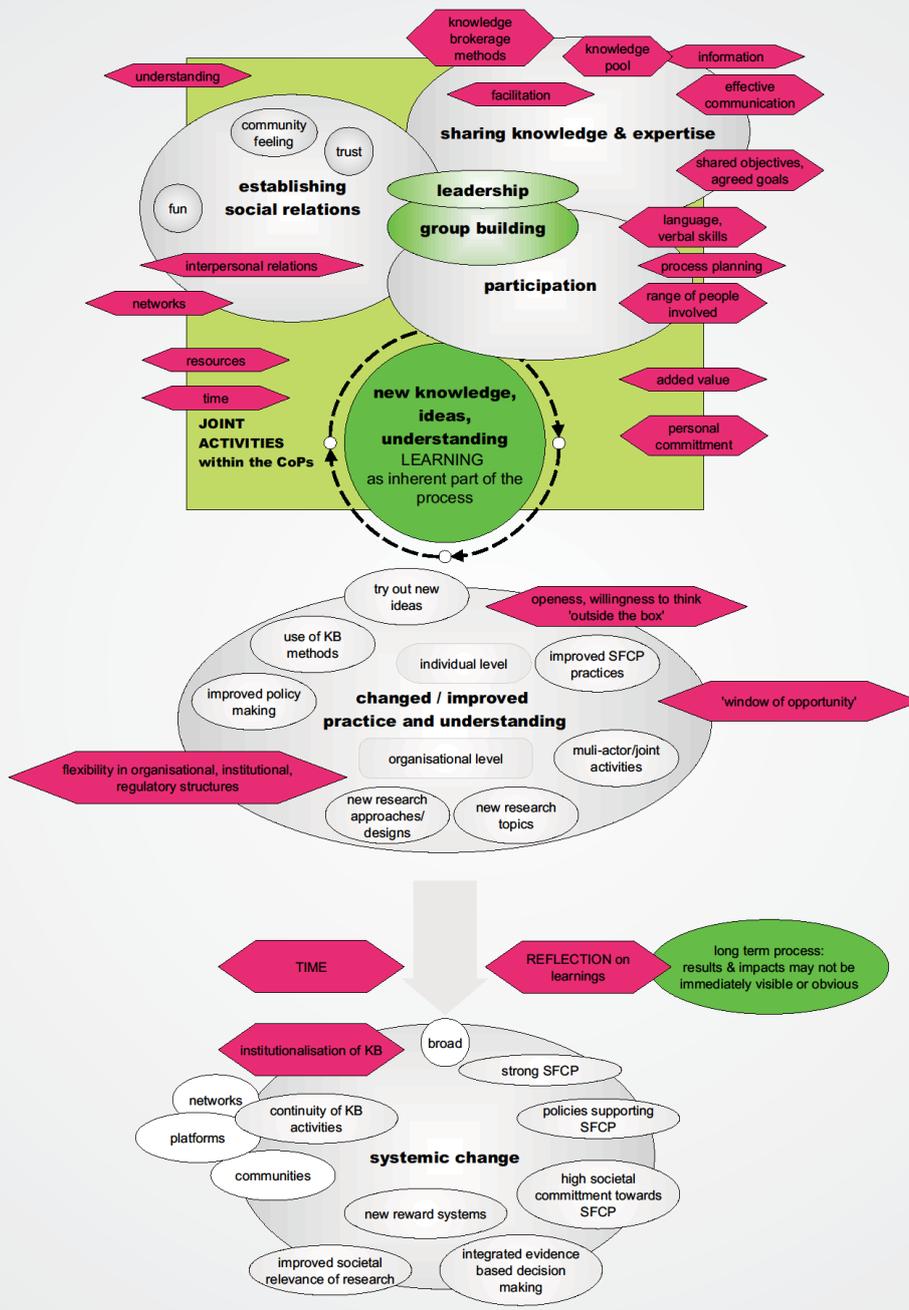
KBAs included for example the sharing of publications, discussions around specific themes in online meetings and collaborative writing of strategic documents.

The CoPs included initially only project team members but eventually also others who were not part of the project team.





# Key factors for creating a successful Knowledge Brokerage process



FOODLINKS Workshop The Knowledge Brokerage Kitchen, 17 October 2013, Brussels





# The Wheel

## Revaluing Public Sector Food Procurement

### What is it?

(The Wheel) was used

✓ to **define common goals** and elaborate the **work plan** for a collaborative document - a state of the art statement on the ways to promote greater uptake of the public procurement of sustainable food.

✓ to **build consensus** on the question, 'What do we want to put into a collaborative document?'

✓ to **define key questions** to be discussed in a cross-CoP activity

This method combines the principles of creativity, structure, involvement and collaborative learning with a joint activity.



### Effectiveness / Knowledge brokerage potential

- ⊗ time effective tool
- ⊗ collection, processing and evaluating ideas
- ⊗ useful for decision making in a group
- ⊗ useful for elaborating action plans, strategies
- ⊗ all proposals are visible
- ⊗ transparent process
- ⊗ high level of participation possible



### Recommendations

- ⊗ need to strictly follow a defined procedure
- ⊗ needs proper preparation and facilitation

### Five Steps:

1. thought and suggestions
2. discussion in pairs or small groups
3. expose
4. rank
5. categorize



# Speed Dating / Elevataor Speech

## Urban Food Strategies



### What is it?

CoP members had speed date exchanges to share progress in their own localities in regard to urban food strategies.

### Effectiveness

- ⊗ Fuels dynamism
- ⊗ Helps to summarise information
- ⊗ Supports mutual understanding
- ⊗ Ice-breaking



### Knowledge brokerage potential

- ↳ Learning from different perspectives
- ↳ Telling different versions of the same / your own story broadens perspectives
- ↳ Short-cut knowledge brokering

### Recommendations

- ↳ Prepare quickly to convey your point
- ↳ Use when time is limited for cross-institutional knowledge brokering
- ↳ Use it to get a glance of different approaches and perspectives in the group/to have a quick overview of the group
- ↳ Choose a question that you can bring to a point in 1 minute

### Limitations

- ⊗ Time is very limited
- ⊗ It can be challenging if using foreign language

**Enjoyment : 10**





# Paires Speeches

## Revaluing Public Sector Food Procurement

### What is it?

Scientists policy makers gave speeches on the same topics. Each pair focused on one key themes, which previously had been identified by the CoP as important to the issues of revaluing public sector food procurement. After two short presentations the CoP discussed.

### Effectiveness / Knowledge brokerage potential

- ⊕ useful for identifying and exploring the knowledge reservoir
- ⊕ reveals different perspectives
- ⊕ structures the information along different perspectives
- ⊕ supports learning from different perspectives
- ⊕ useful to engage various actors, who are not used to experimental forms of KB
- ⊕ makes knowledge manifest



### Recommendations

- ⊕ only short inputs followed by a group discussion to avoid one-way communion
- ⊕ explicitly addressing different viewpoints





# Webinar

## Short Producer to Consumer Food Chains

### What is it?

A webinar is an online seminar. Online polls (through Doodle) were launched to gather suggestions on topics for the online seminars based on the issues and themes identified as priorities in the CoP. The CoP tested several online instruments (Blackboard Collaborate, GotoMeeting, Bigmarker) but decided to pre-record the audio and visuals on Slideshare and have a discussion on Skype.

### Effectiveness / Knowledge brokerage potential

- ⊗ Can be powerful
- ⊗ Creates moments of being together
- ⊗ Actively engages CoP participants
- ⊗ Useful for exploring knowledge reservoir



### Recommendations

- ⊗ Needs lot of preparation and good technologies
- ⊗ Recorded webinar can go to a bigger audience

### Limitations

- ⊗ Difficult to access for policy actors and CSOs

Enjoyment : 4-8



# Timelining

## Urban Food Strategie



### What is it?

CoP members collaboratively created a wall-sized visual timeline and therefore 'owned' the timeline. They identified sequences, milestones, meetings, deadlines and roles. The graphic timeline was later on digitalised in an excel format.

### Effectiveness

- ⊗ High effectiveness in engaging participants
- ⊗ Tangible outcome



### Knowledge brokerage potential

- ↳ People feel engaged and part of process

### Recommendations

- ↳ Needs of good facilitation
- ↳ Need of software to process the information



### Limitations

- ⊗ Appropriate space
- ⊗ Gadgets help to visualise and motivate
- ⊗ Difficult to transfer to digital document



**Enjoyment : 9**



# Collaborative Case Review

## Short Consumer to Producer Food Chains



### What is it?

CoP members wrote detailed case studies (following a template) from different countries relevant to each priority identified for the Evidence Document. Twenty case studies were presented during a project meeting. After this meeting a peer review process of the case studies took place in two steps:

- ✓ CoP members made comments and questions to the authors of three case studies each (allocated by CoP facilitators) through the wiki comment section
- ✓ authors responded to comments and completed the case studies according to the review

### Effectiveness / Knowledge brokerage potentia

- Makes the process of improving efficient and transparent
- Foster personal relationships related to the subject
- Wiki proved to be an effective tool that enabled the peer review process



### Limitations

- ✓ Misinterpretation of the comments

### Recommendations

- ✓ Process needs to be organised

**Enjoyment : 7-9**



**Annex 4: Twitter documentation #FOODLINKS2013**

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- 3. Summing up and culinary farewell..... 38

***Remark for readers, who are not familiar with how to read tweets:***

The tweets are in a chronological order, the most recent is always the first in line. That means one needs to scroll down to the end of one chapter and begin to read from there. The tweets are organised in chapters that relate to the relevant workshop sessions.



# 1. Introduction and timeline walks

**useITsmartly** @useITsmartly 17 Oct  
 #rightnow @Sandra\_Karner explains the 3 groups #Foodlinks2013  
[pic.twitter.com/Hr7ELgzwHw](http://pic.twitter.com/Hr7ELgzwHw)  
 Hide photo Reply Delete Favorite More

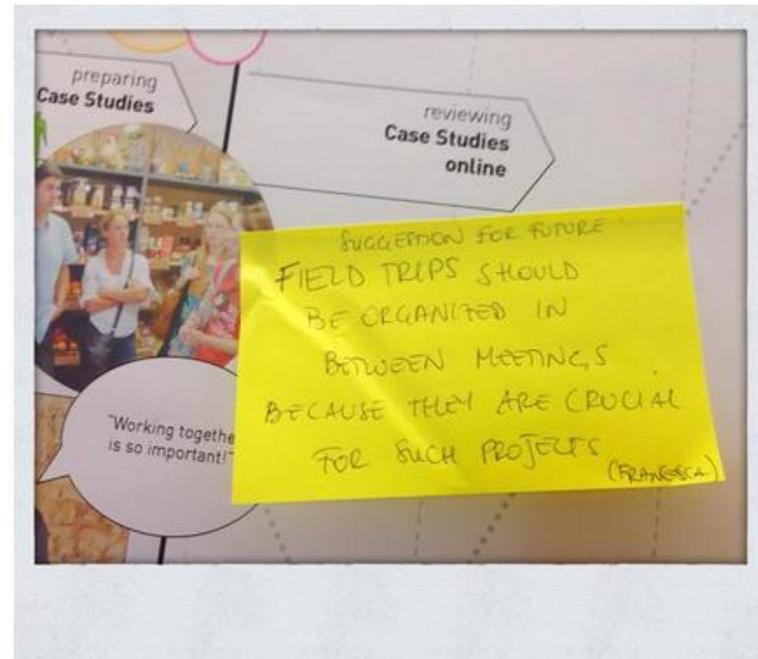


12:52 PM - 17 Oct 13 - Details

Flag media

**useITsmartly** @useITsmartly 17 Oct  
 Based on what we discuss altogether about key insights on knowledge brokerage activities, we split into 3 thematic groups.  
 #FOODLINKS2013  
 Expand

**useITsmartly** @useITsmartly 17 Oct  
 Sharing experiences in knowledge brokerage with sticky notes  
 #FOODLINKS2013 - e.g. ab. the importance of fieldtrips:  
[pic.twitter.com/Eul11aKnae](http://pic.twitter.com/Eul11aKnae)  
 Hide photo Reply Delete Favorite More



12:02 PM - 17 Oct 13 - Details

Flag media

**Birgit Hofstätter** @BiHofstaetter 17 Oct  
 In case you're interested in sustainable food systems follow Anita Thaler @useITsmartly & @Sandra\_Karner reporting from #FOODLINKS2013  
 Expand

**Femke Hoekstra** @femkehoek 17 Oct

The 'fun factor' is important in knowledge brokerage - monika&heidrun on the urban food strategy CoP #Foodlinks2013 [ow.ly/I/3rQAP](https://ow.ly/I/3rQAP)

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1 RETWEET

**Joitske** @joitske 17 Oct

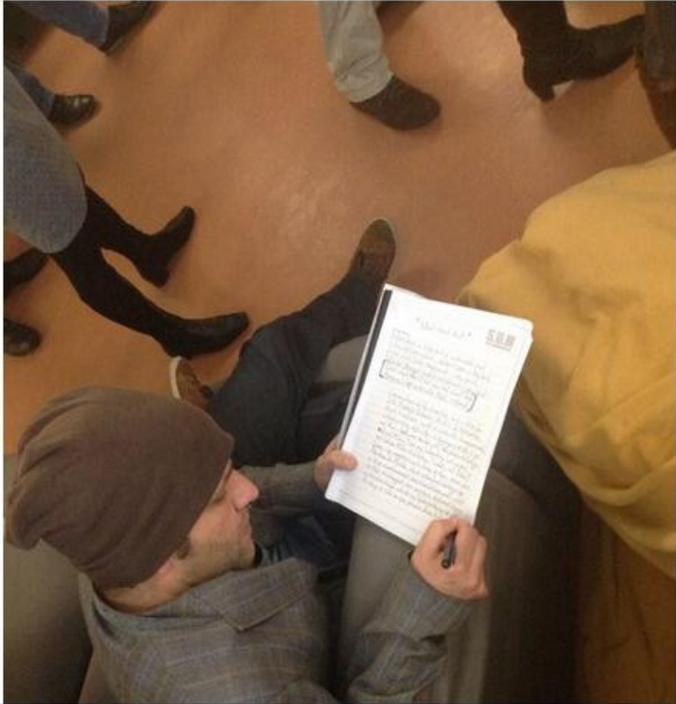
SPecific contributions cso academics and policymakers not clear in the community #foodlinks2013

Expand

**Femke Hoekstra** @femkehoek 17 Oct

another song in the making... Fruitful reflections on our work packaged in a fun way @standupmusician #Foodlinks2013 [ow.ly/I/3rQu9](https://ow.ly/I/3rQu9)

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**Joitske** @joitske 17 Oct

Firewall and loss of passwords prevented online collaboration - it never worked #foodlinks2013

Favorited by Queer STS

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**Joitske** @joitske 17 Oct  
Interviews between policymakers and academics useful step in #foodlinks2013 project to bridge gap  
[Expand](#)

**LVenn** @VennLaura 17 Oct  
#FOODLINKS2013 a really helpful honest account of the SFSC COP!  
Favorited by Femke Hoekstra  
[Expand](#)



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**Joitske** @joitske 17 Oct  
Wiki's and webinars were useful  
Community tools but needed management #foodlinks2013  
[Expand](#)

**Femke Hoekstra** @femkehoek 17 Oct  
'Having a common goal (creating a collaborative wiki report) has been very important' @pvandeg #Foodlinks2013  
[Expand](#)

**Joitske** @joitske 17 Oct  
First community discussion lacked directions later idea to create document provided directions #foodlinks2013  
[Expand](#)

**Joitske** @joitske 17 Oct  
Communities were a very unknown and aliën concept for researcher #foodlinks2013  
[Expand](#)

**Femke Hoekstra** @femkehoek 17 Oct  
 @pvandeg explaining the story of t short food supply chain cop 'it was all pretty confusing at first' #Foodlinks2013 ow.ly/i/3rPHv  
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1 RETWEET

**Beatriz Medina** @bmedinap 17 Oct  
 #Foodlinks2013 at the Knowledge Brokerage Kitchen, sharing experiences from KB initiatives, me representing Pacheibel & waterdiss  
 Expand

**Femke Hoekstra** @femkehoek 17 Oct  
 And we are off! #Foodlinks2013 ow.ly/i/3rPqu Sharing about knowledge brokerage  
 Hide photo Reply Retweeted Favorite More



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1 RETWEET 1 FAVORITE

**useITsmartly** @useITsmartly  
 Wonderful intro by @femkehoek #FOODLINKS2013  
[pic.twitter.com/0cQN8rjMOU](http://pic.twitter.com/0cQN8rjMOU)  
 Favored by Birgit Hofstätter and 1 other  
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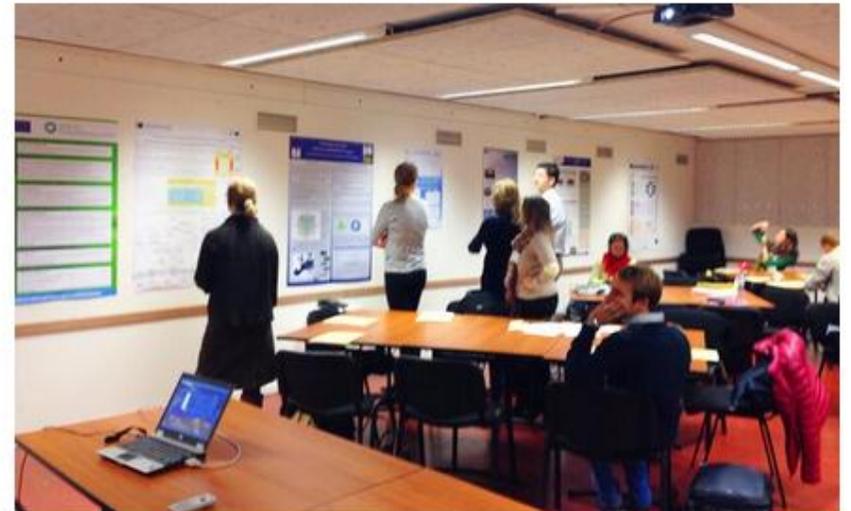
2 FAVORITES

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**useITsmartly** @useITsmartly 17 Oct  
 The idea was to share knowledge about sustainable food ... Bettina Bock, #Foodlinks2013 #rightnow  
[Expand](#)

**useITsmartly** @useITsmartly 17 Oct  
 We begin with a walk through the knowledge brokerage gallery #rightnow. #FOODLINKS2013 [pic.twitter.com/ZMLZVT2AgS](http://pic.twitter.com/ZMLZVT2AgS)  
[Hide photo](#)   ← Reply   🗑 Delete   ★ Favorite   ⋮ More



2 FAVORITES

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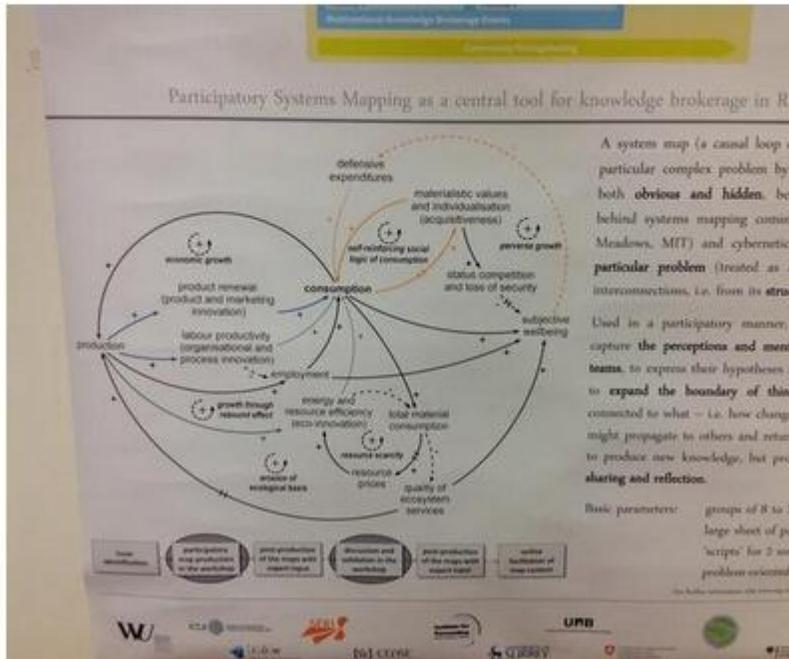
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**Christine Marshall** @SWfood  
 #foodlinks2013  
 Expand



**Pieter van de Graaf** @pvandeg  
 Matching sustainability and economic growth in the food system not always easy. Is this why? #Foodlinks2013  
[pic.twitter.com/okp2ZjMp3l](http://pic.twitter.com/okp2ZjMp3l)  
 Hide photo Reply Retweeted Favorite



2



**useITsmartly** @useITsmartly  
 @Sandra\_Karner @femkehoek Yeah we're a great team #managingtheregistrationlikepros ;-) #FOODLINKS2013  
 Expand



**Femke Hoekstra** @femkehoek  
 Day 2 at the sustainable house #Foodlinks2013 [ow.ly/i/3rOvB](http://ow.ly/i/3rOvB)  
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**useITsmartly** @useITsmartly

Bart will summarise our discussions today too! "@femkehoek: Fantastic summary of our conference today #Foodlinks2013 @standupmusician!"

Expand



**useITsmartly** @useITsmartly

Good morning from Brussels, it's me, Anita Thaler (IFZ, Austria again. Today I am tweeting about knowledge brokerage @ #FOODLINKS2013

Expand

## 2. Three discussion groups

### Setting up KB

 **Sandra Karner** @Sandra\_Karner 17 Oct  
 #FOODLINKS2013 getting back to the beginning again? what is the aim of the project?  
 Expand

 **Sandra Karner** @Sandra\_Karner 17 Oct  
 #FOODLINKS2013 clearly define the goal of the project? improve KB? improve/promote sustainable food? we are still wondering?  
 Expand

 **Sandra Karner** @Sandra\_Karner 17 Oct  
 #FOODLINKS2013 was the main topic about KB or sustainability? was not clear?  
 is KB a goal for society? yes, no?  
 Expand

 **Sandra Karner** @Sandra\_Karner 17 Oct  
 #FOODLINKS2013 possibility to engage, because employed with project money; if not, there needs to be a strong interest/clear objective  
 Expand

 **Sandra Karner** @Sandra\_Karner 17 Oct  
 #FOODLINKS2013 useful to have someone to exchange within the same CoP (similar needs, shared values, similar work situation, ...)  
 Expand

 **Sandra Karner** @Sandra\_Karner 17 Oct  
 #FOODLINKS2013 difficult to work in more than one CoP - stronger feeling of "belonging" to one CoP;  
 Expand

 **Sandra Karner** @Sandra\_Karner 17 Oct  
 #FOODLINKS2013 changing criteria to measure differences/to create groups;  
 even one more "identity" through belonging to a certain CoP  
 Expand

 **Sandra Karner** @Sandra\_Karner 17 Oct  
 #FOODLINKS2013 what is the parameter to measure differences: background? values? communities? => play with boundary setting  
 Expand

 **Sandra Karner** @Sandra\_Karner 17 Oct  
 #FOODLINKS2013 the way you define groups within the project has a strong effect on the outcomes  
 Expand

 **Sandra Karner** @Sandra\_Karner 17 Oct  
 #FOODLINKS2013 does it make sense to categorize stakeholder groups? what is the parameter for different perspectives?  
 Expand

 **Sandra Karner** @Sandra\_Karner 17 Oct  
 #FOODLINKS2013 how to make sure that all relevant actors are engaged?

-  **Sandra Karner** @Sandra\_Karner 17  
 #FOODLINKS2013 budget for translation/interpretation for dissemination  
 Expand
- 
-  **Sandra Karner** @Sandra\_Karner 17  
 #FOODLINKS2013 language issues - none of the work will be read by policy people if not in national language - resources for translation  
 Expand
- 
-  **Sandra Karner** @Sandra\_Karner 17  
 #FOODLINKS2013 serious participation needs serious cooperation in setting up the project concept - funding for the preparation would help  
 Expand
- 
-  **Sandra Karner** @Sandra\_Karner 17  
 #FOODLINKS2013 how to design such a project? the very first stage of the project (proposal) needs serious participation and needs resources  
 Expand
- 
-  **Sandra Karner** @Sandra\_Karner 17  
 #FOODLINKS2013 equal participation of actors - in terms of roles and in terms of quantity. for KB in SFCP also consumers, industry, business  
 Expand

-  **Sandra Karner** @Sandra\_Karner 17 Oct  
 #FOODLINKS2013 important actors missed - important to also consider the diversity within each actor group. more cross-CoP exchange  
 Expand
- 
-  **Sandra Karner** @Sandra\_Karner 17 Oct  
 #FOODLINKS2013 training on KB important in the beginning needed  
 Expand
- 
-  **Sandra Karner** @Sandra\_Karner 17 Oct  
 #FOODLINKS2013 themes discussed  
 Expand
- 
-  **Sandra Karner** @Sandra\_Karner 17 Oct  
 #FOODLINKS2013 common understanding on the aim and target is important; first setting the problem is important. problem defining phase!  
 Expand
- 
-  **Sandra Karner** @Sandra\_Karner 17 Oct  
 #FOODLINKS2013 language issue - hardly any CSOs, and no english speaking CSO in the group  
 Expand
- 
-  **Sandra Karner** @Sandra\_Karner 17 Oct  
 #FOODLINKS2013 too little guidance on what to do, what to deliver.  
 Expand

	<b>Sandra Karner</b> @Sandra_Karner #FOODLINKS2013 case studies on KB processes might have been interesting; implicitly it was in the food case studies, but linkages were weak Expand	17 Oct
	<b>Sandra Karner</b> @Sandra_Karner #FOODLINKS2013 the start was too slow, because there was no clear objective; we did not know what KB is; stronger input on what KB is needed Expand	17 Oct
	<b>Sandra Karner</b> @Sandra_Karner #FOODLINKS2013 we did KB mainly on trial and error - slow learning; KB experts as one of 2-3 leaders of the CoP Expand	17 Oct
	<b>Sandra Karner</b> @Sandra_Karner #FOODLINKS2013 openness vs. structure: more structure in the beginning (AC), experts on KB necessary, learning by chance Expand	17 Oct
	<b>Sandra Karner</b> @Sandra_Karner #FOODLINKS2013 who has the lead (role and language is relevant) Expand	17 Oct
	<b>Sandra Karner</b> @Sandra_Karner #FOODLINKS2013 openness vs. structure Expand	17 Oct

## Implementation of KB



**Femke Hoekstra** @femkehoek

17 Oct

It is important to think about roles & responsibilities in the facilitation of the CoP #Foodlinks2013

Expand



**Pieter van de Graaf** @pvandeg

17 Oct

For Communities of Practice to evolve, a common goal is needed. #foodlinks2013

Expand



**Pieter van de Graaf** @pvandeg

17 Oct

@femkehoek Don't give people a hammer before you decide you want them to build a house. #foodlinks2013 #righttoolforthejob

Expand



**Femke Hoekstra** @femkehoek

17 Oct

'Marshall the expectations, hold the jackets' ... What?? Scottish policy maker on the role of an expert facilitator #Foodlinks2013

Expand



**Femke Hoekstra** @femkehoek

17 Oct

@pvandeg ... Euh something about a hammer & a house? Using the right tools but starting from a key purpose! #Foodlinks2013

Expand



**Femke Hoekstra** @femkehoek

17 Oct

Was it nec togo through this process of set up & facilitate a CoP to build capacity?Or could we've bettr hired a specialist? #Foodlinks2013

Expand



**Pieter van de Graaf** @pvandeg

17 Oct

#Foodlinks2013 recommends: create an EU funded, durable platform for on-line communities with up-to-date and evolving social media toolbox

Expand



**Pieter van de Graaf** @pvandeg

17 Oct

How to combine on-line and off-line tools for science-policy-society interaction effectively? It's a challenge! #Foodlinks2013

Expand

-  **Femke Hoekstra** @femkehoek 17 Oct  
How to inform design of new tools as scientists? Since tools are apparently not up to speed with the needs... #Foodlinks2013  
Expand
-  **Femke Hoekstra** @femkehoek 17 Oct  
@pvandeg is in favour of an EU funded wide platform with a variety of tools which assures continuity of projects #Foodlinks2013  
Expand
-  **Femke Hoekstra** @femkehoek 17 Oct  
Challenge is to create a space that is sufficiently attractive and have 'enough' people there to be dynamic & relevant #Foodlinks2013  
Expand
-  **Femke Hoekstra** @femkehoek 17 Oct  
Julie Smith is amazed by the FAO Food for cities mail list: outreach is great and email is simple. But does it work for all? #Foodlinks2013  
Expand
-  **Femke Hoekstra** @femkehoek 17 Oct  
How to find your way among all the different communication ways? Confusing to manage what is posted where... And for whom? #Foodlinks2013  
Expand

 **Femke Hoekstra** @femkehoek 17 Oct  
Difficult to share internal CoP struggles on a public platform. But how to involve external people in our group process? #Foodlinks2013  
Expand

 **Femke Hoekstra** @femkehoek 17 Oct  
Clustering the post-its: offline vs online tools, methods used, do we need kb experts, facilitators? [ow.ly/i/3rSpo](https://ow.ly/i/3rSpo)  
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 **Femke Hoekstra** @femkehoek 17 Oct  
Discussing about the implementation of KB with @joitske #Foodlinks2013  
Expand

## Output and impact of KB

- 
- 
**useITsmartly** @useITsmartly 17 Oct  
 To broker knowledge you need some expertise about KB in the project. - we are discussing again the other topic "setting up" #FOODLINKS2013  
 Expand
- 
- 
**useITsmartly** @useITsmartly 17 Oct  
 Gunilla and David are live-performing communication issues of diff. stakeholder groups ("Let's use this word") ;-) #irony #FOODLINKS2013  
 Expand
- 
- 
**useITsmartly** @useITsmartly 17 Oct  
 ... maybe there is a need to discuss problems intensively or it's easier than talking about recommendations? \*AT #FOODLINKS2013  
 Expand
- 
- 
**useITsmartly** @useITsmartly 17 Oct  
 Our group tends to discuss the other 2 group topics from @Sandra\_Karner & @femkehoek instead of discussing solutions ... #FOODLINKS2013  
 Expand
- 
- 
**useITsmartly** @useITsmartly 17 Oct  
 By co-producing documents you are creating boundary objects. Needs re-academising and re-translating into policy language. #FOODLINKS2013  
 Expand
- 
- 
**useITsmartly** @useITsmartly 17 Oct  
 Another example: others could bot catch the message of our outcomes. #FOODLINKS2013  
 Expand
- 
- 
**useITsmartly** @useITsmartly 17 Oct  
 Translation in diff. languages, simple words and putting it in national/local contexts. #FOODLINKS2013 That needs resources (time & money).  
 Expand
- 
- 
**useITsmartly** @useITsmartly 17 Oct  
 The key is the translation into simple wording #FOODLINKS2013 - esp. in Switzerland the very interested journalists etc. need translation.  
 Expand
- 
- 
**useITsmartly** @useITsmartly 17 Oct  
 For us as European innov. policy actor innovation brokerage means more than KB #FOODLINKS2013  
 Expand
- 
- 
**useITsmartly** @useITsmartly 17 Oct  
 The outcomes of the project are very relevant from a European innovation policy perspective. #FOODLINKS2013  
 Expand

- 
-  **useITsmartly** @useITsmartly 17 Oct  
But it needs a huge effort to bring those documents back on an academic level and to publish them in the scientific community #FOODLINKS2013  
Expand
- 
-  **useITsmartly** @useITsmartly 17 Oct  
The co-produced documents are easily accessible (language, diff. perspectives), the documents are very useful. #FOODLINKS2013  
Expand
- 
-  **useITsmartly** @useITsmartly 17 Oct  
Simple the co-production of diff. people: academics, CSO & policy actors is so valuable - useful for a longer time. #FOODLINKS2013  
Expand
- 
-  **useITsmartly** @useITsmartly 17 Oct  
The actual CoP report has not been spread #FOODLINKS2013  
Expand
- 
-  **useITsmartly** @useITsmartly 17 Oct  
The project is not finished, there is still dissemination going on - those outcomes are not realised yet. #FOODLINKS2013  
Expand
- 
-  **useITsmartly** @useITsmartly 17 Oct  
External perspective part 2: The question then is: how you can bring the co-produced knowledge to a wider audience. #FOODLINKS2013  
Expand
- 
-  **useITsmartly** @useITsmartly 17 Oct  
External perspective: in the beginning KB between indiv. people; then began knowledge co-production #FOODLINKS2013  
Expand
- 
-  **useITsmartly** @useITsmartly 17 Oct  
Important to figure out which kind of knowledge we're talking about. Frustrating in the beginning to talk only ab. methods. #FOODLINKS2013  
Expand
- 
-  **useITsmartly** @useITsmartly 17 Oct  
The CoP leader knew they had to do a needs-analysis, but the rest of the group did'nt know ab. those detailed instructions. #FOODLINKS2013  
Expand
- 
-  **useITsmartly** @useITsmartly 17 Oct  
When you start with a large group of diff. stakeholders you have to express what everybody needs and find a common ground. #FOODLINKS2013  
Expand

- 
-  **useITsmartly** @useITsmartly 17 Oct  
You also have to ask: What can we do? For some people you need something between a 2 page summary and a 130 p. document. #FOODLINKS2013  
Expand
- 
-  **useITsmartly** @useITsmartly 17 Oct  
The original needs might change over time. #FOODLINKS2013  
Expand
- 
-  **useITsmartly** @useITsmartly 17 Oct  
Was there a problem analysis first, so that the output fits the needs of policy actors etc.? #FOODLINKS2013  
Expand
- 
-  **useITsmartly** @useITsmartly 17 Oct  
It's disseminated widely: greening public procurement ... #FOODLINKS2013  
Expand
- 
-  **useITsmartly** @useITsmartly 17 Oct  
Where there any outcomes like a paper about knowledge brokerage? - Have to be translated into academic outputs now. #FOODLINKS2013  
Expand
- 

- 
-  **useITsmartly** @useITsmartly 17 Oct  
In order to get activity we had to be task-focused. Otherwise nothing happens. #FOODLINKS2013  
Expand
- 
-  **useITsmartly** @useITsmartly 17 Oct  
You felt the need to had an end product - and all where struggling until they found a goal - something to print at the end. #FOODLINKS2013  
Expand
- 
-  **useITsmartly** @useITsmartly 17 Oct  
Questions about products & how useful they are. What could've been differently if the proj. had been designed by a KB expert? #FOODLINKS2013  
Expand
- 
-  **useITsmartly** @useITsmartly 17 Oct  
@Sandra\_Karner @femkehoek We have to come back at 1pm sharp, because our @standupmusician has to leave on time. #FOODLINKS2013 #timeissues  
Expand
- 
-  **useITsmartly** @useITsmartly 17 Oct  
Here were are clustering now too ... @femkehoek: Clustering the post-its [ow.ly/i/3rSpo](https://www.ly/i/3rSpo) #FOODLINKS2013

### 3. Summing up and culinary farewell



**Beatriz Medina** @bmedinap 21 Oct  
 @QueerSTS Thank you for inviting me to intersting **#foodlinks2013** workshop!hoping to see you soon again! In Bcn?@useITsmartly @Sandra\_Karner  
 Favored by Queer STS  
[View conversation](#)



**useITsmartly** @useITsmartly 18 Oct  
 #FF @SWfood @joitske @standupmusician @bmedinap @anamoraguesf @pvandeg @maitreproject @VennLaura Thanks for tweeting with us! **#FOODLINKS2013**  
[Expand](#)



**Queer STS** @QueerSTS 18 Oct  
 2 things I liked a lot at **#FOODLINKS2013** workshop aka  
 "I want again & as often as possible":  
 - organic & fair food  
 - @standupmusician  
 ^AT  
[Expand](#)



**useITsmartly** @useITsmartly 18 Oct  
 @Sandra\_Karner @femkehoek In 2 days we all together tweeted 200 tweets about **#FOODLINKS2013** - I stick with it: we're a great team!  
[Expand](#)



**useITsmartly** @useITsmartly 17 Oct  
 Let's eat instead of talking about food :- ) **#Foodlinks2013**  
[pic.twitter.com/wUM5ojCqWz](http://pic.twitter.com/wUM5ojCqWz)  
[Hide photo](#) [Reply](#) [Delete](#) [Favorite](#) [More](#)



**useITsmartly** @useITsmartly 17 Oct  
 How to better end such an inspiring day about a food project than a "culinary farewell" with specialities from Europe? **#FOODLINKS2013**  
[Expand](#)

 **LVenn** @VennLaura 17 Oct  
Bart Kiers: 3 COPS or just 1 Robocop? @standupmusician Brilliant!  
#FOODLINKS2013  
Expand

 **useITsmartly** @useITsmartly 17 Oct  
It's @standupmusician again #yeah :- ) Bart sings his summary of the tweet stream #rightnow #FOODLINKS2013  
pic.twitter.com/HJLJ4ksNU  
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 **Maitre Project** @maitreproject 17 Oct  
@maitreproject at the knowledge brokerage gallery  
#Foodlinks2013 pic.twitter.com/gYDOmNPXIs  
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1 FAVORITE 

 **useITsmartly** @useITsmartly 17 Oct  
Bettina presents what she read on the twitter stream in a nutshell!  
[#FOODLINKS2013](https://pic.twitter.com/n8WwjhcL2m) pic.twitter.com/n8WwjhcL2m  
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2:09 PM - 17 Oct 13 · Details Flag media

 **Maitre Project** @maitreproject 17 Oct  
[#Foodlinks2013](#) - interesting workshop - lessons learned and insights to other experiences with knowledge brokerage  
Expand

---

 **useITsmartly** @useITsmartly 17 Oct  
Finally we want to summarize today's discussion results - one source for the summary will be our [#FOODLINKS2013](#) live tweeting :-)  
Expand

---

 **Bart Kiers** @standupmusician 17 Oct  
....ringelingeling... It's 13u!! Time's up.. [#FOODLINKS2013](#)  
Expand

## Annex 5: Musical summary of the workshop by Bartolomeus<sup>3</sup>

### “What about that ..”

What about, a table full of sustainable food  
 Chocolates from Latvia, Lächerl8i from Switzerland  
 What about Dutch stroopwafels ... very good  
 Pickled Herring & Swedish knäckebröd in your hand

What about that? Tell me what about that  
 Hungry? Eat sustainable food instead.

Conversations at the timeline, had a lot of fun  
 With Pieter & Roberto, robin & Roberta  
 About timelines, Scottish firewalls, loosing passwords  
 Waterboarding, difficulties in languages, oui, yes, si, ya  
 And Robin had some trouble with the future technology  
 Well and Malmö? Was very interesting and green  
 And between Malmö & Edinburgh ?? mhh .. no idea?  
 Some CoP members work ,, some of them .. never seen..  
 Heidrun & Monika, about urban food strategy CoP  
 A lot of questionnaires, here 7 here & here , mhh.. well?  
 So they mindmapped, more questions, statement! Going up  
 In elevator change ... clustering.. topdown-bottomup, to sell  
 It's okay to have an open process.. throw it all on the net  
 Or in your cop, like Monika, it's all right, what about that

And the knowledge brokerage table .. with fun-factor X  
 Elevator speeches, conceptual paper, responsibility, fix  
 A final document at the end of the cop

---

<sup>3</sup> [www.bartolomeus.nl](http://www.bartolomeus.nl), [www.standupmusician.nl](http://www.standupmusician.nl)

And there's another problem,, is there? Oh .. bottom up  
 Policymakers.. how to interest them? Uuhh? Well  
 It's all about how, what, when, who, where, to tell

So whata bout, the fun factor, isn't it all about fun?  
 Scottish firewalls, questionmarks, you can laugh  
 About it, so what about all you've done  
 Talk about it, with all funfactors you have  
 What about that? Tell me what about that?  
 Having fun? And then quickly forget!!

So.. the coloured post-its .. stick them up .. lot of fun  
 Lot's of notes on the timeline .. oh dear .. we have just began  
 Serious questions, recommendations, notes and more  
 Let's talk about it .. that's funQ@ although, I am not sure

What's the role of leadership>? Get some training in facilitation.  
 Is confusion necessary? Shared responsibility! Evaluation??  
 A knowledge brokerage toolbox? Maybe a tangible goal?  
 Is there a report available? Uuhh? My song? With a bit of soul  
 What about impact of the results? And was it necessary?  
 All that time? To decide what to do? I have no idea  
 Are there 3 cops or one large cop, uuh? Robocop?  
 Is the document still very long? It's a book! Coming up...

What's the value of boundary work? Mmh... more fun?  
 Mindmap, who elaborated them? And was there reflection  
 From the outside I saw a very tight group!!  
 Well the inside .. mh .. funfactor .. good lettersoup

So What about that? Tell me .. what about that  
 Let's see .. if there's something happening on internet

Well .. no .. not really.. the birds are quiet today  
 Come on people .. throw all that tweets in the way!

And let us know! Twitter your fun factor to me  
##standup.musician .. or foodlinks2013 ... Food with a D!!

Heey .. David B. .. is it you= Recognise me=  
From the webcam!! Oh yeah! Mh! I know we  
Have to be open .. but sometimes . I don't wanna know  
Whatever you do with your webcam, Joitske== Let it go

Sitting at a couch / following everything  
You all splitted up in groups to discuss the sticky notes  
And I'm following twitter ..l because there're many roads  
To Brussels ... Femke twitters / discussing about KB..  
I know ,, but what's happening== Please tell me!!  
The aquarium room is discussing impacts en outcomes  
And clustering now.. the post/its . yeah lots of fun  
Femke± difficult to share internal COP  
Struggles on a public platform .. and well tjoptjob  
There is Pieter .. how to combine on/ and offline  
Anita twitters the time schedule .. for me! Very fine!  
Questions about products \_ how useful they are  
And how to find your way in the post/its, we're far  
Away from an end goal... but we need one very bad  
Who has the lead= m,hh not me= Sandra had!!  
Translate the outcomes in academic outputs .mmhh.. why==  
I'm already having trouble following this. My oh my!

Greening public procurement, it's disseminated widely  
And Julie Smith is amazed by the FAO.. ooh I see  
Openness versus structure, hey Sandra experts on KB  
We need a document between 2 and 130 pages, oh jee!  
Create a sufficiently attractive space, good idea  
Sandra still twittering trial and error and hr KB  
But what is KB== mmhh .. don't ask me  
The linkages were very weak .. yeah .. I know and I see

Too little guidance on what to do, what to deliver  
Ask the cop/leader .. or maybe another on twitter  
Hey Laura Ven on twitter.. about using tools for KB  
Anita's group doesn't know what they're talking about, like me  
Language issue, no English speaking CSO  
Oh dear.. more trouble.. help! Help! Oh, no  
An EU funded durable platform .. social media toolbox  
Send me one +please!! Cause twitter.. pff.. sucks..

What about that.., tell me what about that  
Following you all at the same time on internet!

The actual Cop report has not been spread  
Important actors missed, what if we had  
Cross/cop exchange ... ' Yeah, let's do that ..)='  
Ana on twitter, hey Ana!! I'm glad we finally met

The outcomes of the project are very relevant  
From a European innovation policy perspective, and  
The brokerage means more than KB  
Translation into simple wording .. that's the key  
Need some help= or use initial+ communication strategy  
And time!! And money!! Uuhh ... and me!!  
Femke .mh.. something about a hammer \_ a house=  
Yeah.. let's build a farm! Bring in the cows!!

Budget for translation= you mean budget for me=  
I will disseminate and interpret, you'll see  
Categorize stakeholder groups= Yeah! Good idea!!  
Anita's group is switching topic .. oh no.. that's not allowed  
Next time+ stay at home! So you can twitter about  
Marshall expectations, hold the jackets, mmh .. right  
Invasion of the Scottish .. stand up and fight!

Pieter won't give Femke the hammer, aah.. why not=

Wouldn't it be nice= Femke sledge hammering a lot  
Of houses.. farms . cops,... kb's and more  
Let's start all over again .. mh .. where is it for=  
KB= sustainability= a goal? For society?  
A common goals? Yes? No? Sandra?? Ojée

What about that .. tell me what about that  
Talking too, much in the little time you had  
And realising .. you could do so much more instead  
Like .. twittering .. facebooking .. anything on internet  
Hope you like it all, all what's written & said  
And this was my son .. well .. what about that?

## Annex 6: List of participants

### The Knowledge Brokerage Kitchen

FOODLINKS workshop, 17 October 2013, Brussels



#### List of Participants

Name	First Name	Institution
Andersson	Gunilla	City of Malmö
Aubree	Pascal	FR CIVAM Bretagne - Chargé de mission systèmes alimentaires locaux
Balian	Estelle	Median SCP
Barling	David	City University London, The Center for Food Policy
Bock	Bettina	Wageningen University RSO
Boscarino	Corrado	Wageningen University VU
Brunori	Gianluca	University of Pisa, Department of Agriculture, Food and Environment
Canjels	Annemiek	EU Public Affairs officer in the Brussels, Maastricht Office for the Province Limburg
Didioscou	Sergiu	EIP-AGRI Service Point
Dryburgh	Fraser	Scottish Government
Dvortsin	Leonid	University of Pisa, Department of Agriculture, Food and Environment
Gajj	Wanda	European Commission, DG RDT
Galli	Francesca	University of Pisa, Department of Agriculture, Food and Environment
Gourlay	Robin	Scottish Government
Hoekstra	Femke	Wageningen University RSO
Hulsebosch	Joitske	Independent Consultant Social & Informal Learning and Change
Kamer	Sandra	IFZ - Inter-University Research Centre for Technology, Work and Culture
Kiers	Bart	Standup Musician - Bartolomeus Productions
Luksevcvs	Janis	Tukums Municipality
Marshall	Christine	South West Food & Drink
Matinache	Igor	Lille University
Medina	Beatriz	Amphos 21 - Environmental Communication and Sustainability
Moragues Faus	Ana	Cardiff University
Moschitz	Heidrun	FiBL - Research Institute of Organic Agriculture
Neimane	Ilze	Tukums Municipality
Nilsson	Helen	City of Malmö
Pederson	Robert Marshall	Aalborg University
Pichereddu	Michela	MINERVA
Pinto	Miriam	NEIKER-TECNALIA
Prior	Alistair	Scottish Government
Rossi	Adanella	University of Pisa, Department of Agronomy and Management of the Agro-ecosystem
Ruiz	Roberto	NEIKER-TECNALIA
Schmid	Otto	FiBL Research Institute of Organic Agriculture
Sedlacko	Michal	RIMAS - Research Institute for Managing Sustainability
Smith	Julie	City University London
Sonnino	Roberta	Cardiff University
Sumane	Sandra	Baltic Studies Centre
Thaler	Anita	IFZ - Alpen-Adria Universität Klagenfurt   Wien Graz
Thuswald	Monika	ÖBV-Via Campesina Austria
Tisenkopfs	Talis	Baltic Studies Centre
van de Graaf	Pieter	Scottish Government
Venn	Laura	Innovative Futures Research



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**Annex 7: CoP Timelines**